Patheon® Release 16 Notes

Patheon Release 16 includes two new features. Click on either feature to get more details on the specific highlights of this release:

[Portal: Introduction of the Multi-Vehicle Member Segment](#)

[Essential Web App (EWA): QR Code Recognition at an Attended POS Terminal](#)

If you have any questions about this or past releases, please contact the Knowledge Center at 330.645.3299 or Knowledgecenter@drb.com

Portal: Introduction of the Multi-Vehicle Member Segment

In addition to the initial pre-defined Segments, a Multi-Vehicle Members segment is now available.

With the Multi-Vehicle Member Segments, sites can view customers with family plans and/or multi-vehicle plans.

The new segment includes customers who have an Active, Suspending, Suspended, Discontinuing and Reloaded plan with two or more vehicles.

Essential Web App (EWA)

Patheon's Essential Web App (EWA) combines the features of a modern browser with the benefits of a mobile e-commerce experience.

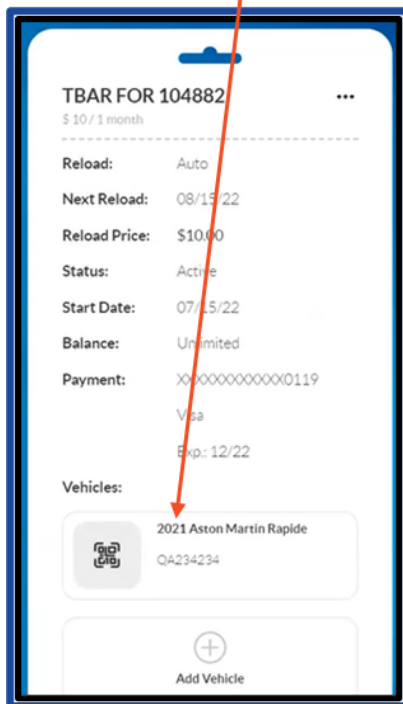## QR Code Recognition at an Attended POS Terminal

QR codes generated by a plan purchase in the EWA are now recognized at attended POS terminals.

When arriving at an attended POS terminal, the user opens the QR code that is associated with their vehicle and an active plan.

The consumer can find their QR code one of two ways:

- Open the app, find their active plan card, and select their vehicle or
- Open the QR code that was shared with them

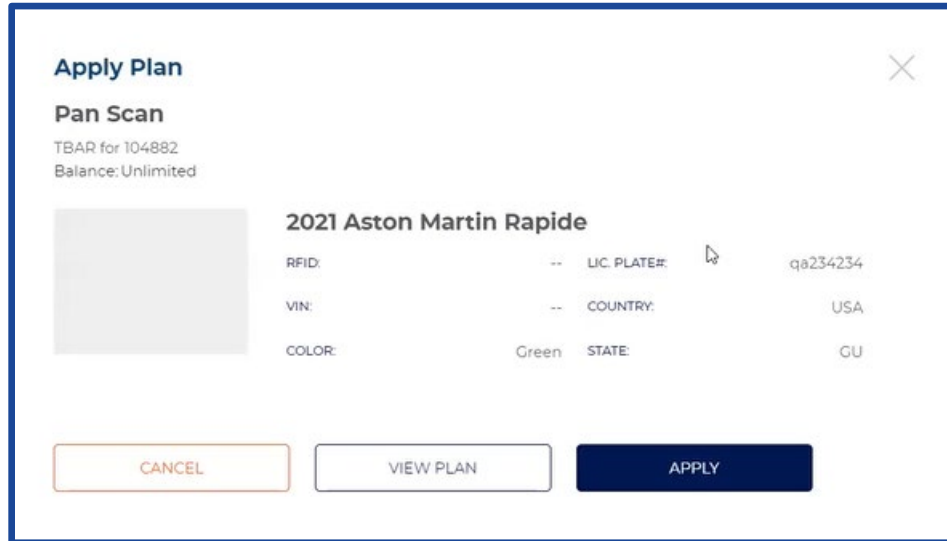With the **Customers** panel open on the POS, the wash attendant scans the QR code.

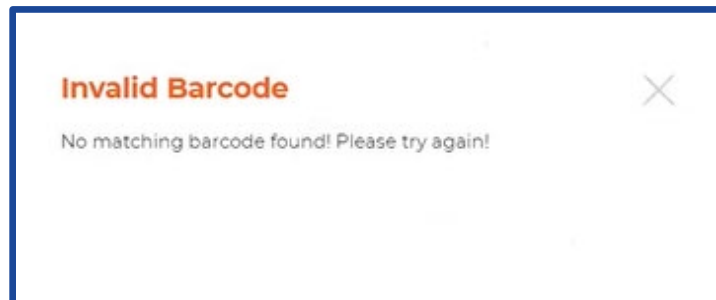The **Apply Plan** modal appears containing the vehicle and plan information associated with that QR code.

The attendant can select **Apply** to apply the plan and enter the wash into the queue.

If an invalid barcode is scanned, an **Invalid Barcode** message appears.