

Patheon® Release 21 Notes

Patheon Release 21 includes two feature enhancements. Click on one of the following links to get more details on specific highlights of this release:

[Generate Instant Prepaids at the POS](#)

- [Sell Instant Prepaids](#)
- [Redeem Instant Prepaids](#)

[View Transaction History from the Essential Web App \(EWA\)](#)

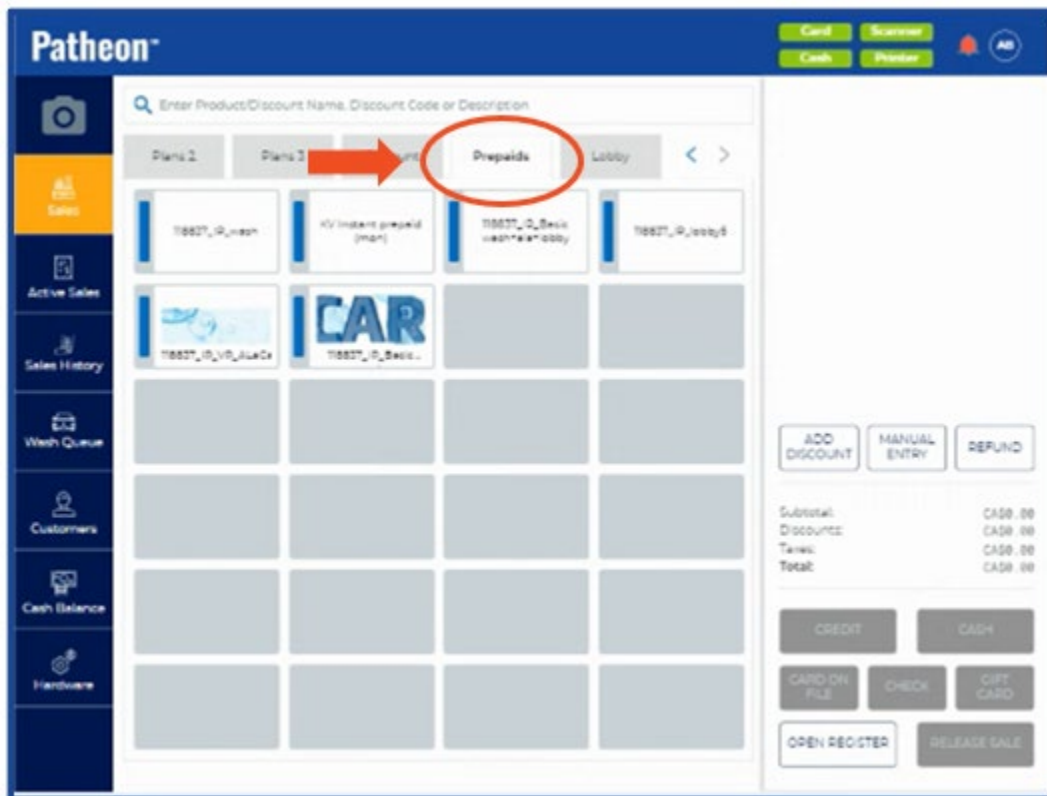
If you have any questions about this or past releases, please contact the Knowledge Center at 330.645.3299 or Knowledgecenter@drb.com

Generate Instant Prepays at the POS

Sites can now sell instant prepaid washes, for redemption at a kiosk terminal from a cashier terminal. Sites can use this to sell washes on rainy days, issue a rewash that doesn't require site staff intervention at a kiosk or even offer a complimentary wash if the tunnel is down. The instant prepays are printed from the receipt printer and contain a barcode (12-character, uppercase alphanumeric), which can then be scanned and redeemed at a kiosk terminal (or cashier terminal).

Sell Instant Prepays

Instant prepaid products can be viewed and added to the cart from an auto-generated **Prepays** tab on cashier terminals (at sites where the instant prepaid products are active).



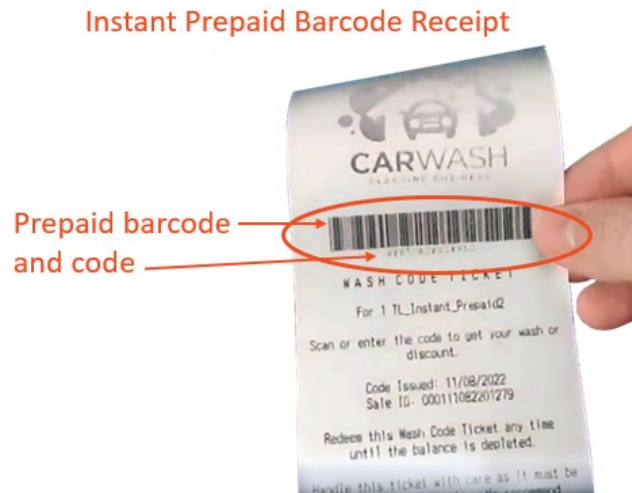
Instant prepaid products can also be searched for and added to the cart from the cashier terminal **Sales** tab.

Like wash service products, only one instant prepaid product can be in the cart for a given sale.

Upon tendering a sale with an instant prepaid, two receipts are printed:

1. A standard receipt
2. A receipt that contains the instant prepaid barcode and code (printed directly under the barcode).

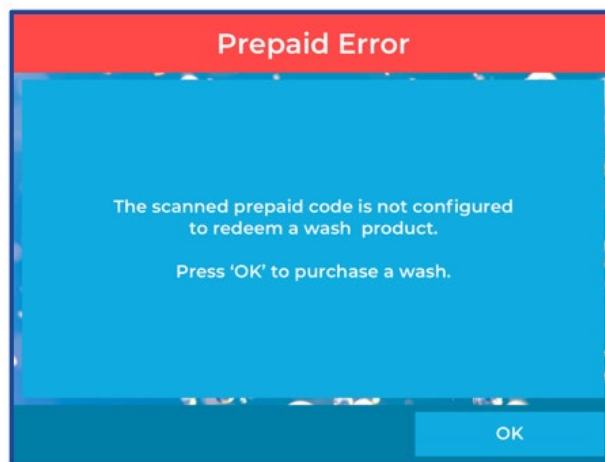
Note: Instant prepaid receipts can be re-printed from the **Sales History** tab.



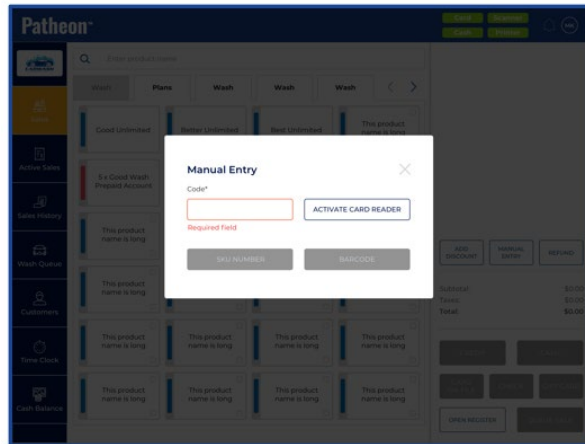
Redeem Instant Prepaids

Consumers can redeem instant prepaids at a kiosk terminal by scanning the barcode.

To manage control, instant prepaids used for lobby and other non-wash a la carte products cannot be redeemed at a kiosk terminal. If a consumer tries to redeem one of those prepaids at a kiosk, they will see the following screen:



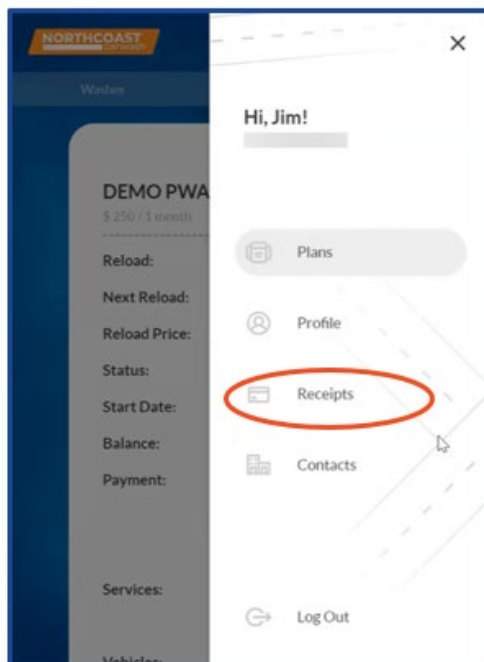
Instant prepaids can be redeemed at a cashier terminal by scanning the barcode or manually entering the code in the **Manual Entry** modal and then selecting **BARCODE**.



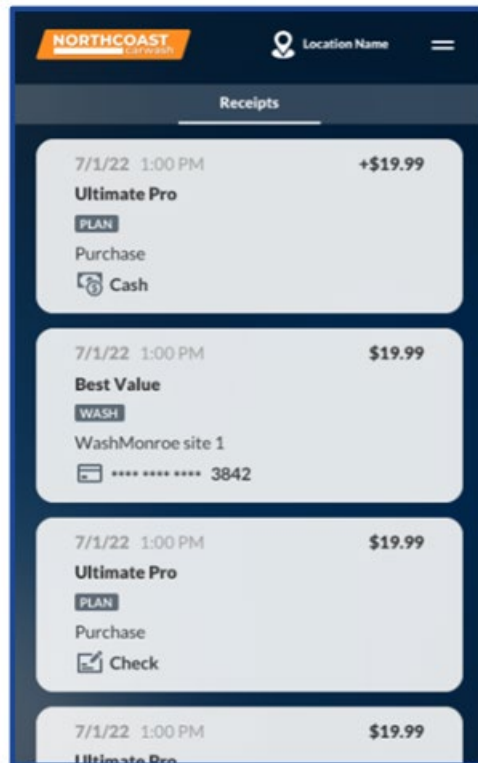
View Transaction History from the Essential Web App (EWA)

Car wash consumers are now able to view both their EWA and site purchase transaction history through the EWA.

After logging in to the EWA, select the menu icon in the top right corner. The main menu appears with a new **Receipts** option.



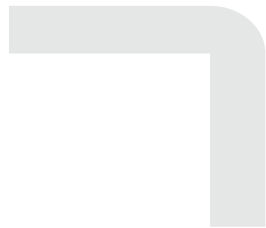
Upon selecting the **Receipts** option, a new **Receipts** screen appears.



- Users can see any non-zero transaction linked to them as a customer, with their 50 most recent transactions loaded on the screen.
- The transactions are sorted by date/time, beginning with the most recent transaction at the top of the list.

Each transaction card includes the following information:

- Date/time displayed in current device's time zone
- Total amount paid or refunded
 - If the transaction is a refund, a plus sign "+" appears before the amount.
- Plan name, wash name or "Transaction"
- PLAN or WASH tag (if applicable)
- Description if it's not a general transaction (i.e., "Purchase", "Reload", "<N> vehicle(s) added" or site name)
- Payment method
 - Payment methods displayed: credit card, cash, gift card and check
 - If payment method is credit card, the number is masked
 - If multiple payment methods were used, "Mixed payment" is displayed



Details included on the transaction cards vary based on transaction type.

Transaction card examples include:

Plan Purchase

10/27/22 2:55 PM	\$106.52
KSQA TimeBased Plan	
PLAN	
Purchase	
Check	

General Transaction

10/17/22 4:00 PM	\$34.00
Transaction	
Mixed payment	

Add Vehicle to a Plan

10/18/22 10:52 AM	\$266.88
DEMO PWA	
PLAN	
1 vehicle(s) added	
**** * 3449	

Wash Purchase (wash purchased at site, not through EWA)

10/17/22 3:57 PM	\$22.54
Test unit-based manual reload plan	
WASH	
VM2	
Mixed payment	

Plan Reload

10/18/22 2:46 PM	\$222.58
KSQA TBAR 10 Reload Date	
PLAN	
Reload	
**** * 0006	

Refund

10/26/22 5:14 PM	+\$1,067.50
Transaction	
Cash	