



## Patheon® Release 23 Notes

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Patheon Release 23 includes enhancements to the Kiosk Staff Screen. These enhancements allow you to Apply Discounts at the kiosk and Add or Replace RFID tags at the kiosk. Click on one of the following links to get more details on specific highlights of this release:

### Kiosk

[Added a Kiosk Discount Tab to the Cart Panel](#)

[How to apply a Discount at a Kiosk](#)

[How to add an RFID Tag to a Vehicle from the Kiosk](#)

[How to replace an RFID Tag for a Vehicle from the Kiosk](#)

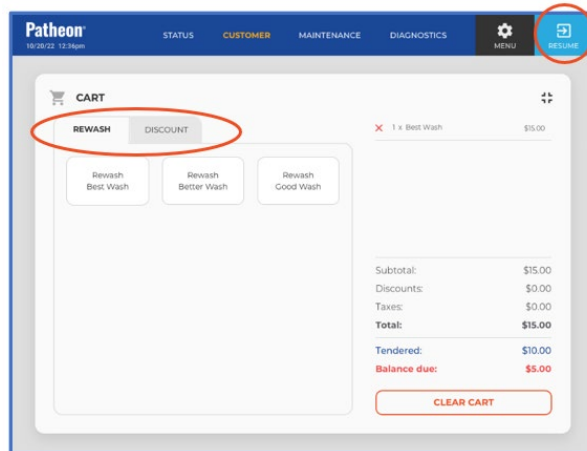
If you have any questions about this or past releases, please contact the Knowledge Center at 330.645.3299 or [Knowledgecenter@drb.com](mailto:Knowledgecenter@drb.com)

# New Kiosk Discount Tab

## Cart Panel

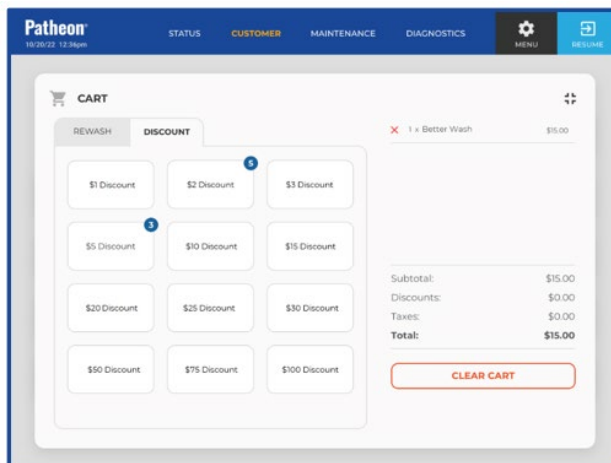
The kiosk management **CART** panel enables staff to apply a rewash or discount to the current sale. Use this panel to quickly address customer issues, such as sending a vehicle through the wash a second time or providing a discount that didn't scan correctly or to resolve a customer issue.

The **CART** panel is accessible from the **CUSTOMER** panel and consists of a **REWASH** tab, a **DISCOUNT** tab and the shopping cart. It also includes a close function in the top right corner. Select it to return to the **CUSTOMER** panel.

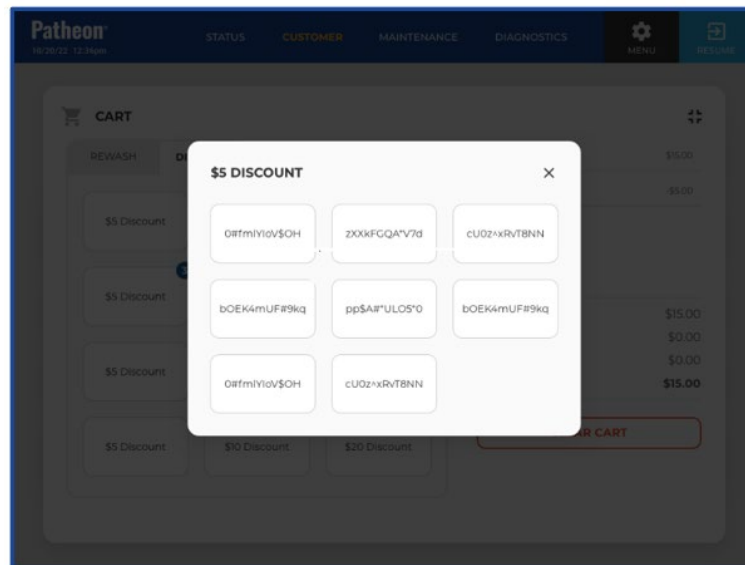


## Discount

All discounts active at a site are automatically displayed on the **DISCOUNT** tab. If more than 12 discounts are configured, scroll down to view the rest.



If multiple codes are configured for a discount, and more than one is available, the number of available codes is displayed (blue circle) in the top right corner of the discount button. Select the discount to view and then select one of the available codes.



## Cart

### Products + Discounts

The Cart contains all products and discounts that have been added for that transaction. Each entry can be removed from the cart by selecting the corresponding delete function to the left of it.

### Calculations

- **Subtotal:** The sum of all products in the cart.
- **Discounts:** The sum of all discounts in the cart.
- **Taxes:** The sum of all taxes in the cart.
- **Total:** The **Subtotal**, less all **Discounts**, plus all **Taxes**.
- **Tendered:** The sum of all tenders submitted to the Kiosk.
- **Balance Due:** The **Total** value, less the **Tendered** value.

### Clear Cart

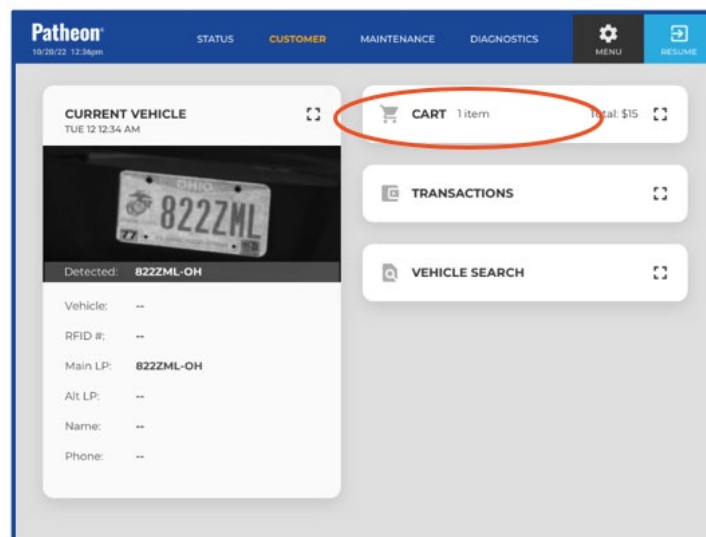
Select the **CLEAR CART** function to remove all products and discounts from the cart.

## Apply a Discount at a Kiosk

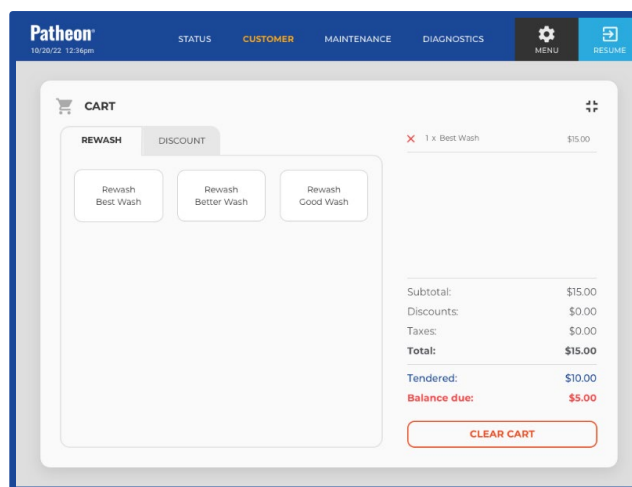
Follow these steps to apply a discount to a sale from the kiosk staff screen.

A product must be in the cart before a discount can be applied, and only one discount can be applied to a product.

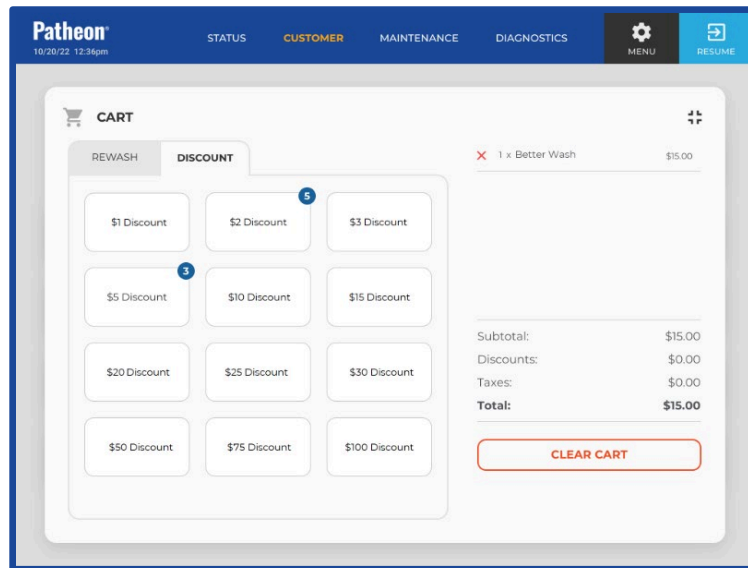
- 1) Open the Kiosk Staff Screen
- 2) Select **CUSTOMER**. The **CUSTOMER** panel opens.



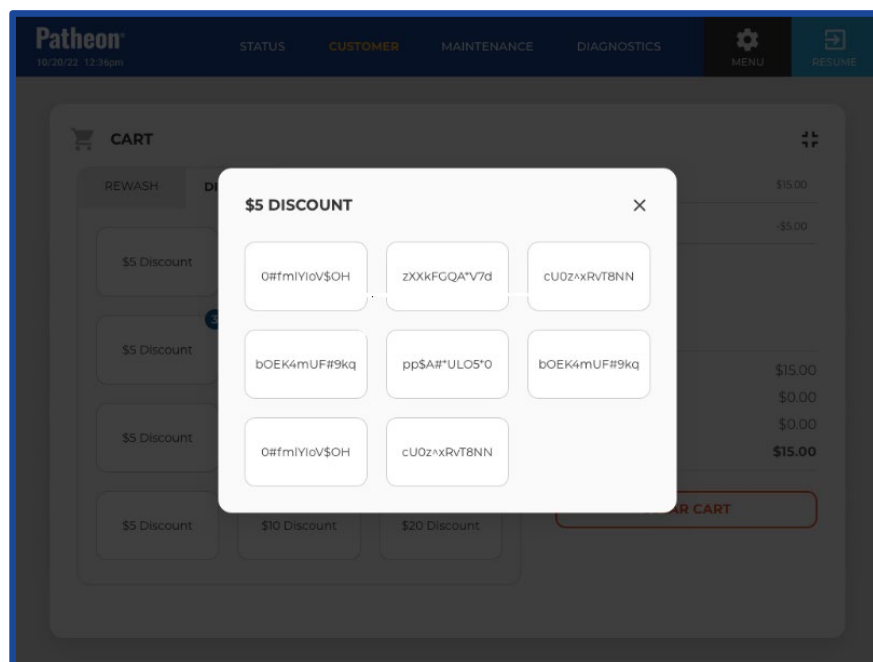
- 3) Select **CART**, and the **CART** panel opens with the **REWASH** tab selected by default.



4) Select the **DISCOUNT** tab, and the **DISCOUNT** tab opens.



5) If more than 12 discounts are configured, scroll down to view the rest. Also note that if multiple codes are configured for a discount, and more than one is available, the number of available codes is displayed in the top right corner (blue circle); select the discount to view and then choose one of the available codes.

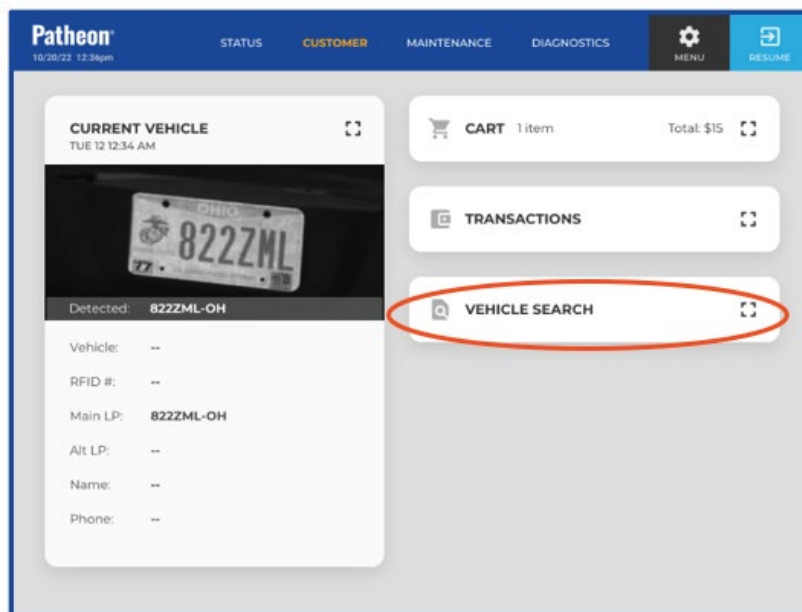


- 6) Select the discount to apply. The discount is added to the cart, and the amount is subtracted from the **Subtotal** amount and reflected in the **Total** amount.
- 7) Select **RESUME** to return to the kiosk workflow. The **CART** panel closes, and the last-displayed workflow screen is displayed.
- 8) Direct the customer to continue and complete the sale.

## Add RFID Tag to a Vehicle

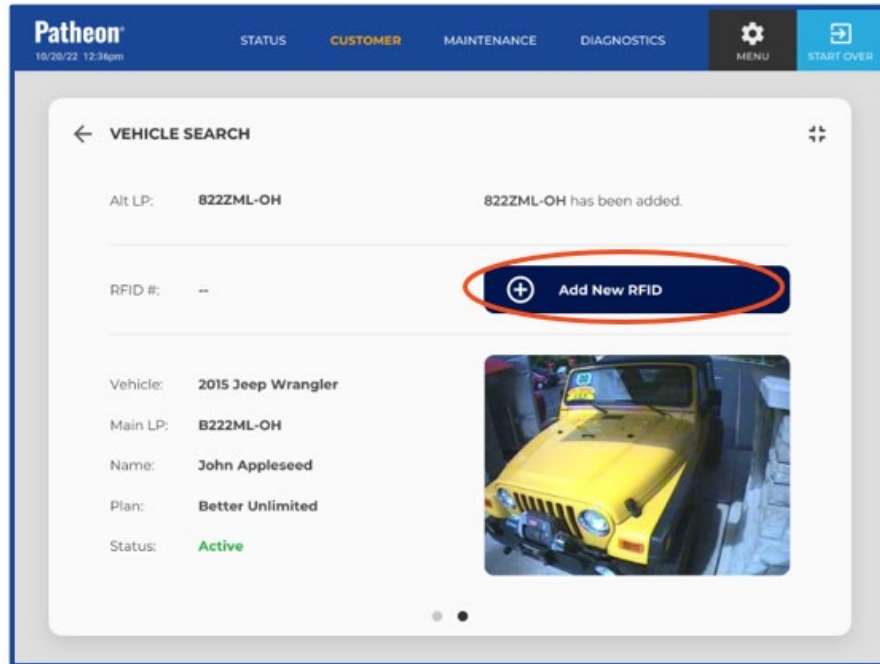
Use these steps to assign an RFID tag to a vehicle at a kiosk terminal.

- 1) Open the Kiosk Staff Screen
- 2) Select **CUSTOMER**. The **CUSTOMER** panel opens.

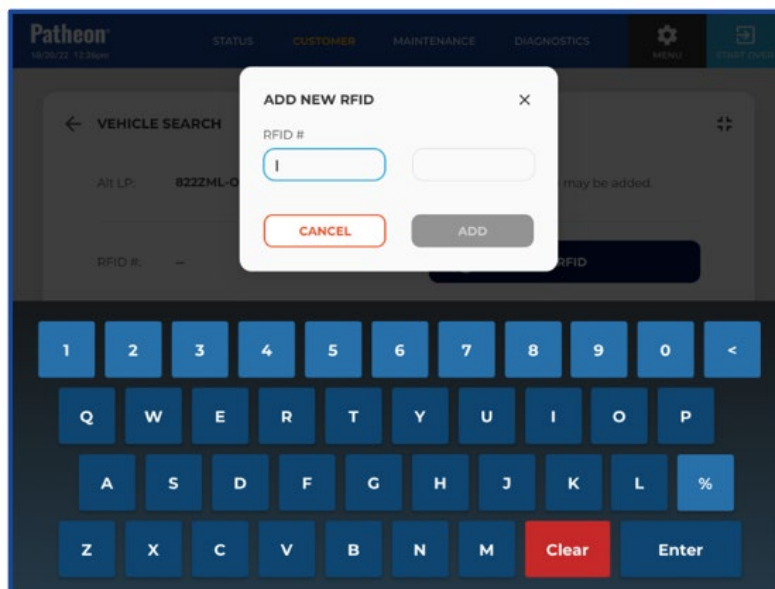


- 3) Select **VEHICLE SEARCH**. The **VEHICLE SEARCH** panel opens.

- 4) Search for the customer and then select them. The **VEHICLE SEARCH** panel displays the selected customer's vehicle information, and an **Add New RFID** function is available.



- 5) Select **Add New RFID**. An **ADD NEW RFID** modal opens.

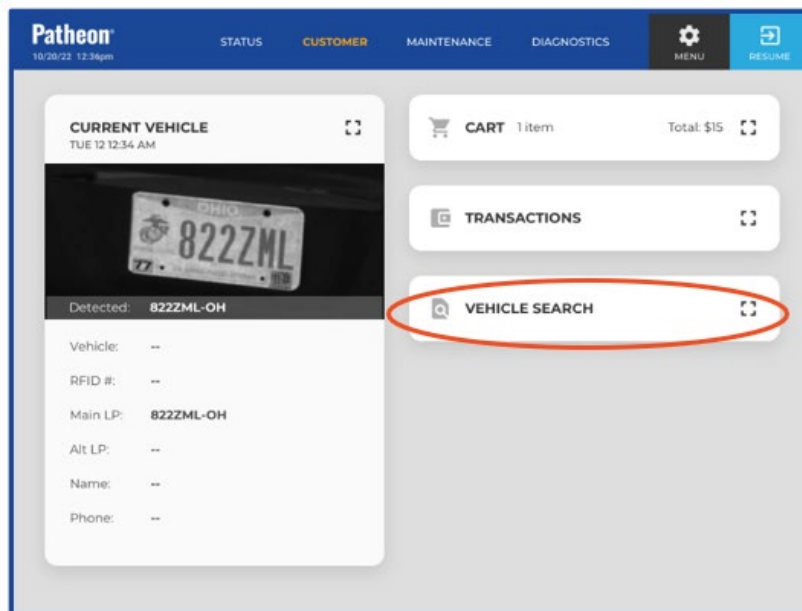


- 6) Scan (or manually enter) the new RFID barcode with the kiosk barcode reader. The RFID barcode's values appear in the **ADD NEW RFID** modal (for example, **22222 666666**).
- 7) Select **ADD**. The modal closes, and the **VEHICLE SEARCH** panel opens.
- 8) Select **RESUME** to return to the kiosk workflow. The **VEHICLE SEARCH** panel closes, and the last-displayed workflow screen is displayed.
- 9) Direct the customer to continue and complete the sale.

## Replace RFID Tag for a Vehicle

Use these steps to look up and replace a vehicle's existing RFID tag with a new one from a kiosk terminal.

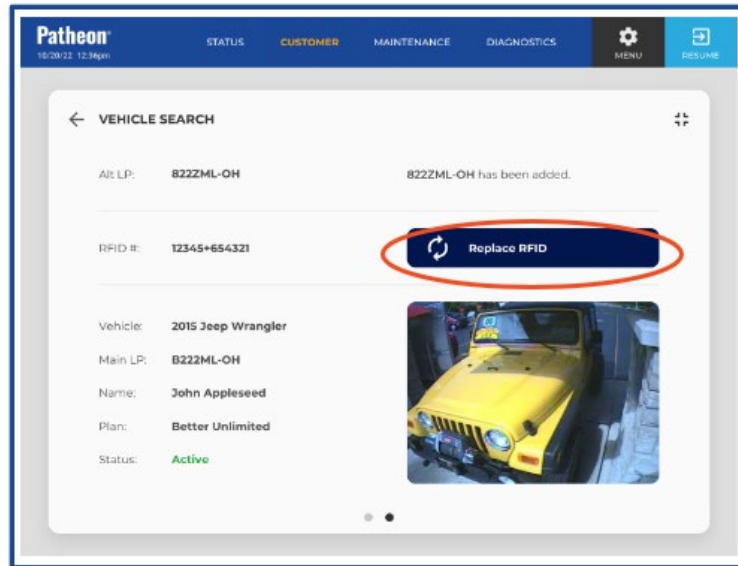
- 1) Open the kiosk staff screen.
- 2) Select **CUSTOMER**. The **CUSTOMER** panel opens.



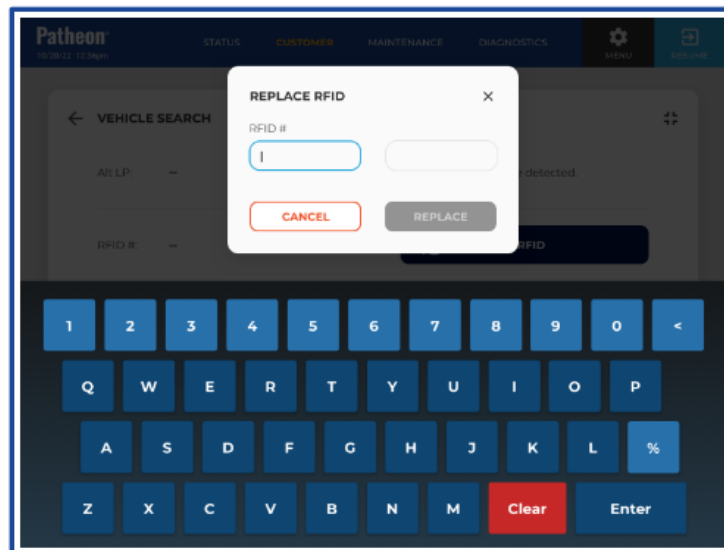
- 3) Select **VEHICLE SEARCH**. The **VEHICLE SEARCH** panel opens.



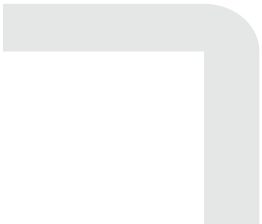
- 4) Search for the customer and then select them. The **VEHICLE SEARCH** panel displays the selected customer's vehicle information, and a **Replace RFID** function is available.



- 5) Select **Replace RFID**. A **REPLACE RFID** modal opens.



- 6) Scan (or manually enter) the new RFID barcode with the kiosk barcode reader. The RFID barcode's values appear in the **REPLACE RFID** modal (for example, **22222 666666**).
- 7) Select **REPLACE**. The modal closes and the **VEHICLE SEARCH** panel opens.

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- 8) Select **RESUME** to return to the kiosk workflow. The **VEHICLE SEARCH** panel closes, and the last-displayed workflow screen is displayed.
  - 9) Direct the customer to continue and complete the sale.