

Patheon® Release 27 Notes

Patheon Release 27 includes the following features and enhancements. Click on one of the following links to get more details on specific highlights of this release:

Essential Web App (EWA)

- [EWA Receipts Updated with Canadian Good & Services Tax \(GST\) Information](#)

Kiosk

- [Staff Screen Lane Management Tool Enhancements](#)
 - [Apply a Discount From Kiosk Staff Screen](#)
 - [Redeem an Instant Prepaid From Kiosk Staff Screen](#)
 - [Redeem a Prepaid Card From Kiosk Staff Screen](#)
 - [Redeem a Ticket Book From Kiosk Staff Screen](#)
 - [Understand Barcode Errors and Messages](#)

Patheon Dashboards

- [Essential Web App \(EWA\) Dashboard Enhancements](#)

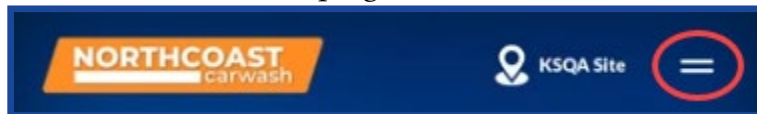
If you have any questions about this or past releases, **please have your location code available** and contact the Patheon Support Team in the Knowledge Center at our new number **330.645.4201** or Knowledgecenter@drb.com

Essential Web App (EWA) Receipts Updated With Canadian GST Information

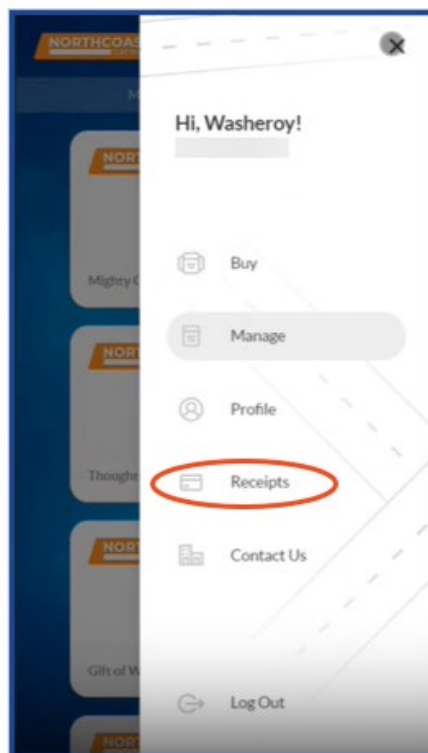
To comply with Canadian laws, additional details have been added to the EWA receipts accessible in the app (i.e., tax amount, business name and address, and the Goods and Services Tax (GST) number).

View Receipt Changes in the EWA

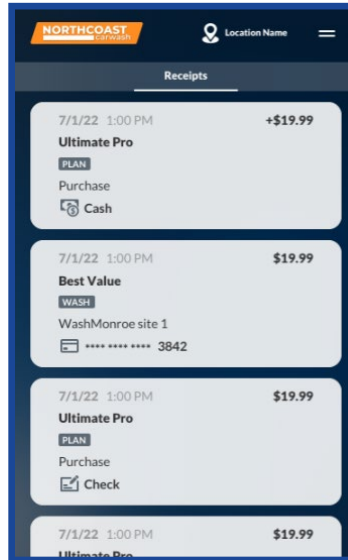
- 1) Open the app and sign in.
- 2) Locate the menu shortcut on the top right of the screen.



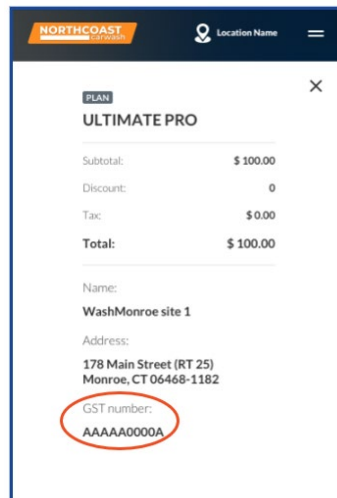
- 3) Select the menu shortcut. A side-menu opens.



4) Select **Receipts**. A **Receipts** screen appears.



5) Select one of the transaction cards. A transaction details modal appears, and the **GST number** is visible on the receipt.



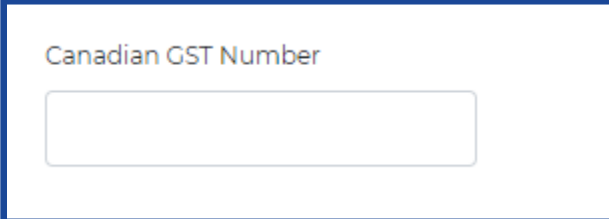
Notes:

- If the content of the receipt transaction doesn't fit in the modal, it is scrollable.
- If one of the fields is empty (i.e., business address), it is hidden from the modal, including the label.
- The modal can be closed by selecting the **X** in the top right corner of the modal.

Configure the Canadian GST Number in Patheon Portal

The Canadian GST number is visible on receipts if it is configured for the site in Patheon Portal, either during site creation or when editing site information.

- 1) From the **SITES** panel in Patheon Portal, select and open the physical site associated with the e-commerce site. The site details appear.
- 2) Select the edit function (🔍). The **SITE DETAILS** panel opens.
- 3) Scroll down to the **Taxes** section.
- 4) In the new **Canadian GST Number** field, enter the GST number for the selected site.



A screenshot of a web form field. The field is labeled "Canadian GST Number" in a light blue font. Below the label is a rectangular input box with a thin grey border. The entire field is enclosed in a blue rectangular border.

- 5) Select **SAVE**.

Notes:

- The **Canadian GST Number** field is optional and is not used for sites in the U.S.
- The value entered in the **Canadian GST Number** field must be alphanumeric, 15 characters or less, no spaces and not case-sensitive.
- The value in the **Canadian GST Number** field can be edited.

Kiosk Staff Screen Lane Management Tool Enhancements

Enhancements have been made to the Staff Screen Lane Management tools. Users can now:

- Apply a Discount From the Kiosk Staff Screen
- Redeem an Instant Prepaid From the Kiosk Staff Screen
- Redeem a Prepaid Card From the Kiosk Staff Screen
- Redeem a Ticket Book From the Kiosk Staff Screen
- Understand Barcode Errors and Messages

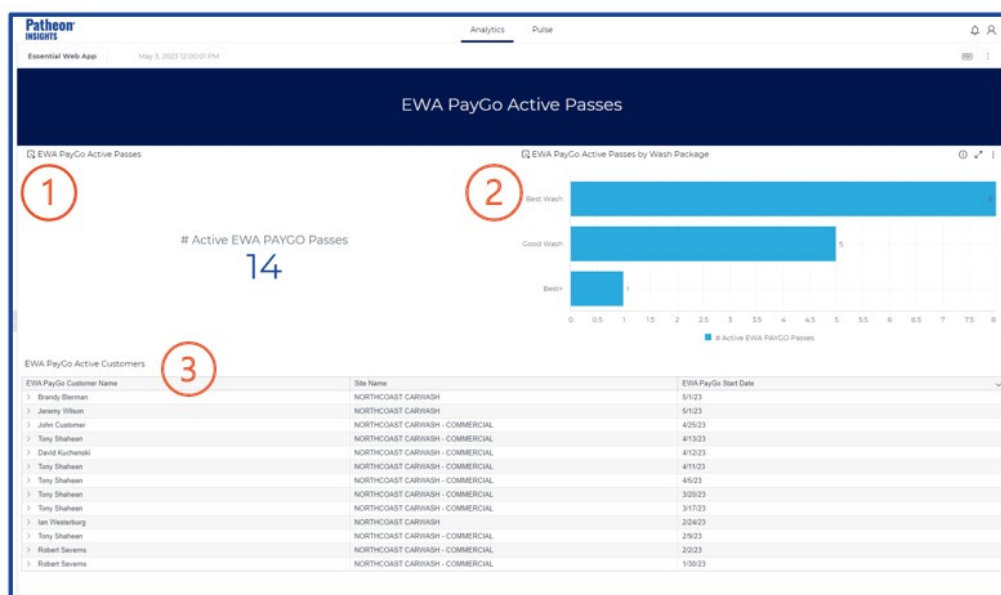
[Click here to see how the staff screen enhancements work.](#)

Essential Web App (EWA) Dashboard Updates

A new **EWA PayGo Active Passes** section has been added to the Essential Web App dashboard.

This additional section of the dashboard is designed to allow users to easily review the total active EWA PayGo passes, the number of EWA PayGo Active Passes by Wash Package and the EWA PayGo Active Customers, including their name, the location for which they signed up and the date their EWA PayGo Pass became active.

This section is displayed below the Essential Web App Sales section of the Dashboard.





Widgets:

- 1) **EWA PayGo Active Passes** — This widget displays the current total number of Active EWA PayGo Passes. The dashboard date filters do not affect this widget.
- 2) **EWA PayGo Active Passes by Wash Package** — This bar graph widget breaks down the total number of currently Active EWA PayGo Passes by wash package. The dashboard date filters do not affect this widget.
- 3) **EWA PayGo Active Customers** — This widget provides a list of each currently Active EWA PayGo Customers, including the location to which they are assigned, the date they joined and the wash package they selected. The dashboard date and product filters will not affect this widget. Site filters will filter down to just the EWA PayGo Customers that have had at least one transaction at that location.