



# Patheon® Release 7 Notes

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Patheon Release 7 includes a group of enhancements related to the Essential Web App, payments and POS functions, a fix to increase the kiosk printer density, and as with every release additional bug fixes, and useability improvements. Click on one of the following to get more details on specific highlights of this release:

- [Patheon Essential Web App \(EWA\) Enhancements](#)
- [POS Enhancement](#)
- [Payments Enhancement](#)
- [Kiosk Printer Enhancement](#)

If you have any questions about this release, please contact the Knowledge Center at 330.645.3299 or [Knowledgecenter@drbsystems.com](mailto:Knowledgecenter@drbsystems.com).

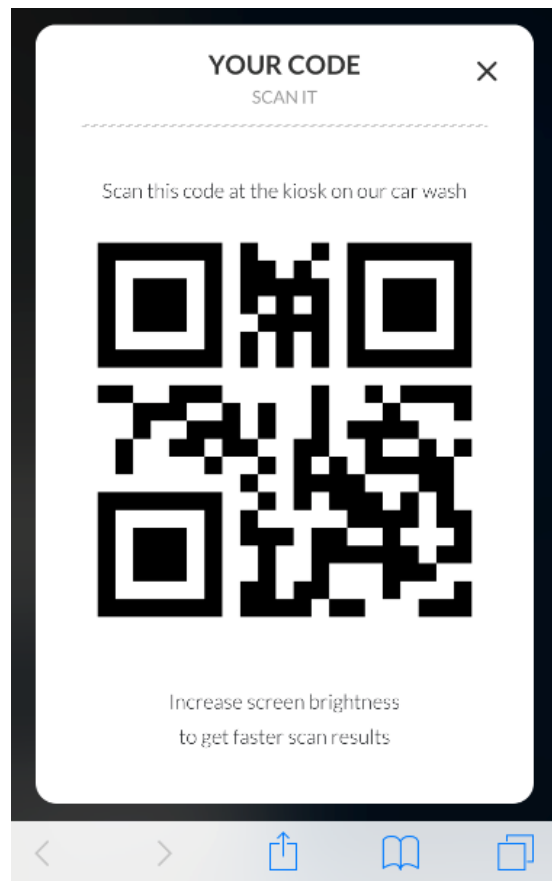
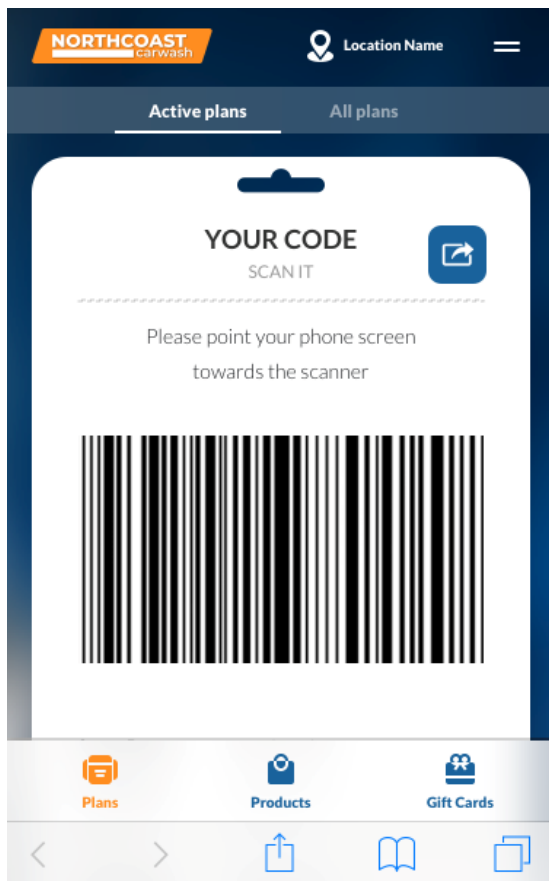
## Patheon Essential Web App (EWA) Enhancements

Patheon's Essential Web App (EWA) combines the features of a modern browser with the benefits of a mobile eCommerce experience.

Add your brand elements to the EWA and allow consumers to buy washes, prepaid cards, and unlimited monthly passes from any internet connected device.

### Scan Barcode at the Kiosk After Purchasing a Plan in the EWA

Customers who purchase a wash plan from the EWA can display a barcode in the app to identify themselves as a plan member at a kiosk terminal the next time they visit the wash. When the customer scans the code at a kiosk terminal, the plan is applied, and an alert is triggered in the Patheon Point-of-Sale (POS) notifying wash staff to provide an RFID tag.



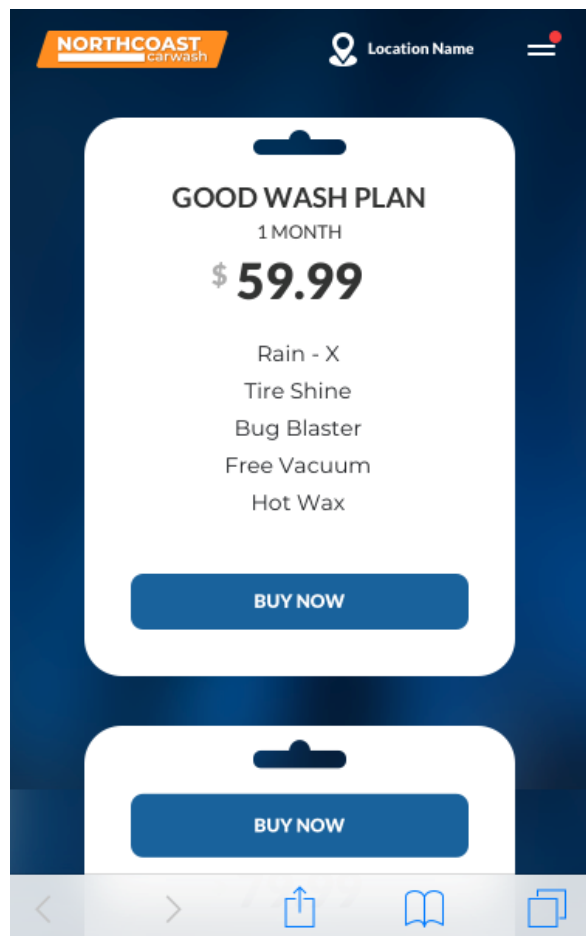
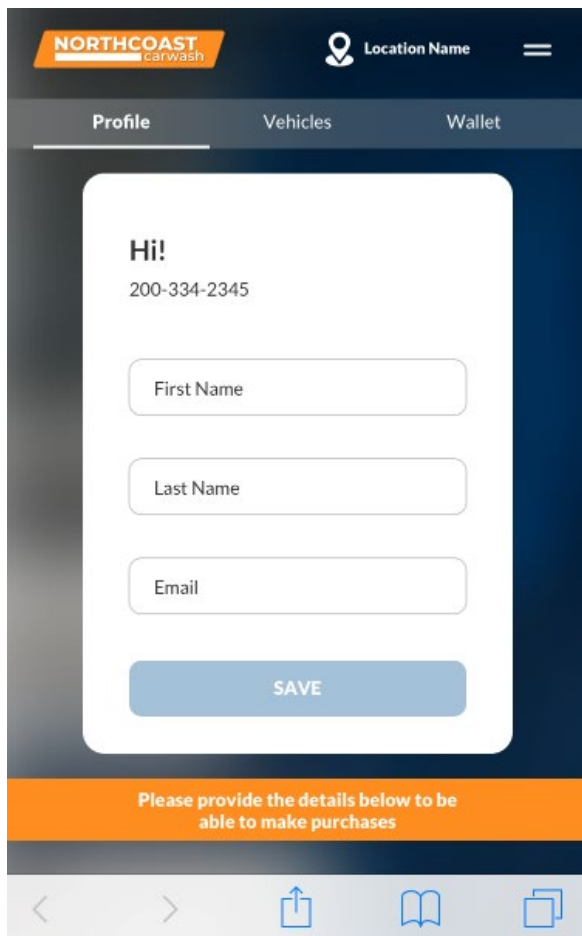
Traditional (Code39) barcodes may be too large to display on smaller mobile device screens, so app users can alternatively open a QR code for their plan.

## Remove Credit Card from EWA

EWA users can now remove a card from within the EWA by selecting the *remove* icon next to a card in the app wallet. Please note, users cannot remove a card that is assigned to an active wash plan.

## Automatically Direct Customers to Purchase a Plan after Creating a Customer Record

Upon selecting the *Profile* page, the customer is prompted to provide whatever information is missing (First Name, Last Name, and/or Email) to create their customer record, with an explanation stating, "Please provide your details to be able to make purchases."




Once the user provides the missing information and selects *Save*, a customer record is created, and the app automatically redirects to the *Available Plans* page to encourage wash plan purchase.



## View and Accept Terms and Conditions in the EWA

Sites with signature requirements enabled for wash plan purchases can now display specific terms and conditions and capture acceptance of them in the EWA. When purchasing a wash plan in the EWA, a customer will see the following disclaimer “By clicking the ‘Next’ button you agree to our Terms and Conditions. Your plan will be automatically charged at the end of each billing period. To cancel the plan, contact the car wash office.” “Terms and Conditions” in the previous statement will be hyperlinked to the full terms and conditions of the car wash plans.



# POS Enhancement

## Vehicle ID Added to Sales History for Better Search

A Vehicle Identifier is now added to Sales History. Cashiers can now search, view, and select sales linked to a specific **Vehicle ID** – license plate, RFID code or both – from the **SALES HISTORY** panel at a cashier terminal. The search results list now includes a **Vehicle ID** column to display the license plate or RFID code; if a sale isn't assigned to a vehicle, "-" is displayed. This enhanced search feature works for both customer vehicles and house account vehicles.

Date/Time	Site	Sale ID	Vehicle ID	Customer	Total	Status
10/22/18 3:22:32pm	Site A BTH001	000204122100	--	--	\$11.20	Purchased
10/22/18 3:21:32pm	Long Name S1... BTH006	000204122100	12345+123456	Kita Chihoko Von Streudel Abre...	\$0.00	Redeemed
10/22/18 3:20:32pm	Site B BTH002	000204122100	ABC1234	--	\$5.00	Purchased
10/22/18 3:19:32pm	Site A BTH001	000204122100	76345+663451	Sophie Asveld	\$16.60	Item(s) Voided
10/22/18 3:18:32pm	Site A BTH001	000204122100	123456785	--	\$23.00	Purchased
10/22/18 3:17:32pm	Site A BTH001	000204122100	123456784	Niek Bove	\$10.70	Refunded
10/22/18 3:16:32pm	The Other Site BTH003	000204122100	123456783	Fukuyo Kazutoshi	\$0.00	Purchased
10/22/18 3:15:32pm	Site A BTH001	000204122100	123456782	--	\$4.00	Redeemed
10/22/18 3:14:32pm	Site B E-Conn	000204122100	--	Wulf Kindler	\$0.00	Purchased
10/22/18 3:13:32pm	Site B BTH002	000204122100	123456780	--	\$12.20	Purchased

Cashiers can also restrict the sales history search to just vehicle IDs by selecting it from the drop-down.

**Vehicle ID** search also supports partial searches. For example, a search for **123** would return sales for the following vehicle IDs:

- ABC**123** license plate
- **12345**+789012 RFID tag
- 98765+4**12345** RFID tag

## Payments Enhancement

### Satisfying Moneris Requirements with Merchant Receipts

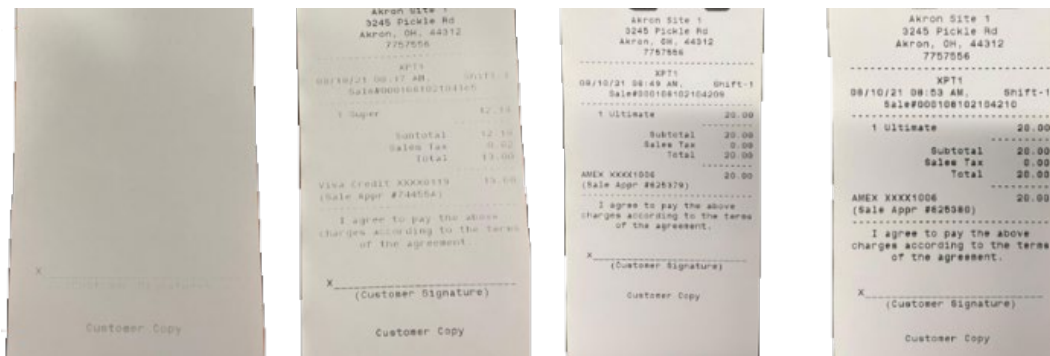
Moneris requires merchants to save a manual imprint of the cardholder credit card and a merchant copy receipt for all sales approved via Store and Forward. Patheon helps merchants satisfy the latter requirement by always printing a cardholder receipt and merchant receipt for all sales approved via Store and Forward. (CARDHOLDER COPY and MERCHANT COPY are printed at the bottom of the receipts.) The merchant receipt copy is not printed for sales declined via Store and Forward. While this feature is required for Moneris transactions, it is available for all card processors.

## Kiosk Printer Enhancement

### Configure Kiosk Printer Print Density

The kiosk terminal receipt printer print density is now configurable. This enhancement allows darker receipts to be printed.

Sample receipts printed at different densities:



If you're experiencing issues with the print density on your receipts, please contact the Knowledge Center at 330.645.3299 or [Knowledgecenter@drbsystems.com](mailto:Knowledgecenter@drbsystems.com).