Patheon® Release 8 Notes

Patheon Release 8 includes enhancements as well as the additional bug fixes and useability improvements that accompany every new release. Click on one of the following to get more details on specific highlights of this release:
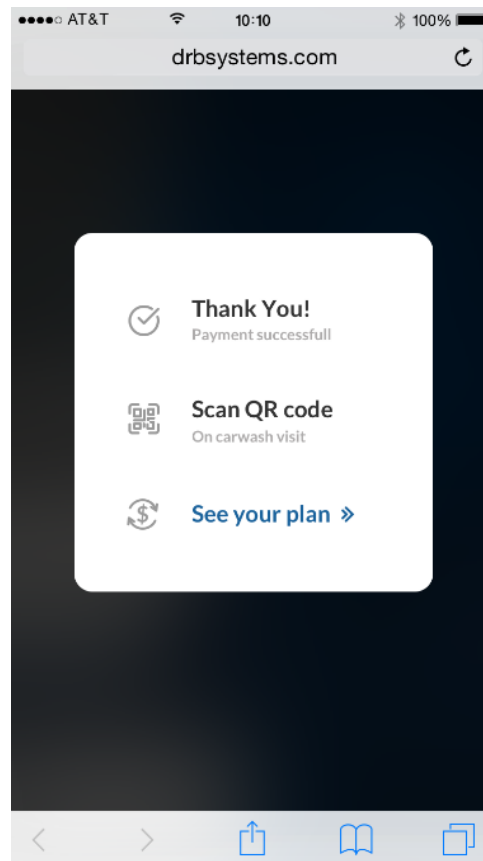
- [Patheon Essential Web App Enhancement](#)
- [Patheon Insights Dashboard Enhancement](#)
- [Wash Plan Management Enhancements](#)
- [Gate Assignment Enhancement](#)
- [Kiosk Configuration Enhancement](#)

If you have any questions about this release, please contact the Knowledge Center at 330.645.3299 or Knowledgecenter@drbsystems.com.

Patheon Essential Web App Enhancement

Payment Status Messages Added

When customers make a purchase in the app, they will receive a message indicating if their purchase was successfully processed or if there was an issue with their payment.

Sample Payment Successful Message

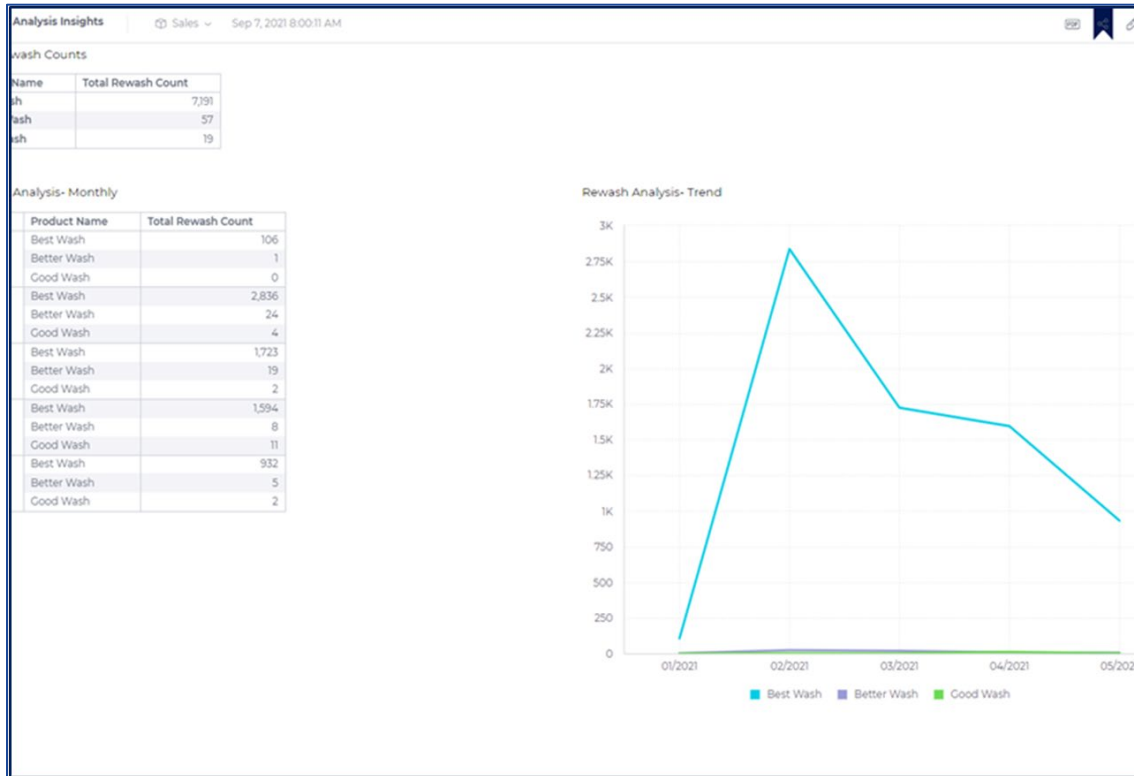When the payment fails, a WorldPay error message is displayed:

Balance not available
Card expired
Card was declined
Non-financial card
Out of balance
Payment could not be completed

Patheon Insights Enhancement

Rewash Analysis is Now Available

The Rewash Analysis dashboard contains widgets that illustrate rewashes by wash name, date and over time. The dashboard also provides a view of rewashes by product name to show you your total rewashes organized by the corresponding wash name. These numbers are reflective of the date range and site filter that is applied to the dashboard. You may adjust the filters to see your numbers for different site(s) or date ranges.

Note: This dashboard only reflects the cars that went through the tunnel as rewashes. There may be instances where a rewash has been tendered, but no car went through the tunnel. Those cars would not be reflected in the analysis.

Wash Plan Management Enhancements

Batch Pricing Changes

The process of updating pricing at sites with a large number of existing wash plan subscriptions has been enhanced:

- When a plan price is changed, Patheon updates the price for the plan and then updates the recurring payment amount for every active customer of the plan. All price factors are accounted for, including discounts (current) and tax-exempt codes (future).
- All updates are then synched to all site databases
- The time it takes to make the updates is improved: Generally, 1,000 members can be updated in about 30 seconds

Subscription Renewal Time Change

Subscription renewal submissions now default to start at 5:30 am and end at 10:00 pm local time for all clients. This allows the card processor and transaction reports to match and eliminates issues between time-zones.

Gate Assignment Enhancement

Peripheral Configuration Change - Gate Assignment

In order to prevent unexpected gate control from other sale terminals. Gates can now be assigned to a specific sale terminal to the exclusion of all other sale terminals.

Kiosk Configuration Enhancement

Currency Dispensing Changes

During peripheral configuration of your cash dispenser, two dispensers in a kiosk terminal can now be configured to dispense the same currency denomination.

PERIPHERAL CONFIGURATION

E Receipt Printer	
E IP Camera Service	
E Cash Acceptor	
E Cash Dispenser	
E Coin Acceptor	
E Coin Dispenser	
E RFID Reader	
E Card Dispenser	
E Barcode Scanner	
E EMV/Card Reader	
E Gate	
E FastID Camera	

Enabled

Cash Dispenser IO Port *

3

Cash ID 1 *

5

Cash ID 2 *

5

Max Dispense Cassette 1 *

100

Max Dispense Cassette 2 *

100